



1-800-273-TALK (8255)

New Call or Text Number 208-398-HELP (4357)

ISPH has voice enabled our crisis text number so calls from Idahoans with out of state cell phones ring directly into our center 24/7. Crisis text response hours to this same number are currently M-F 3 pm to Midnight.

Suicide in Idaho

Idaho is consistently among the states with the highest suicide rates. In 2015 (the most recent year available) Idaho had the 5th highest suicide rate, 57% higher than the national average.

- In 2015, 362 people completed suicide in Idaho; one suicide death every day.
- Between 2011 and 2015, 102 Idaho school children (age 18 and under) died by suicide. Twenty four of these were age 14 and under.

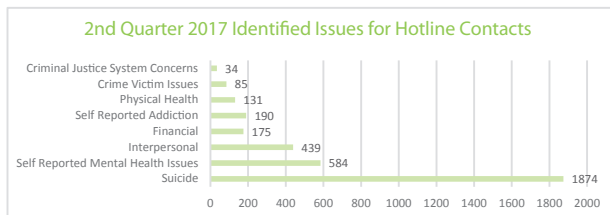
Staffing Information

- In 2016, 82 volunteers contributed a total of 13,483 hours staffing the phones this quarter, for an approximate in-kind value of approximately \$258,873.
- Current staff consists of one full time Project Director, a full time Volunteer Coordinator, full time Program Assistant, 2 full time Phone Room Supervisors, 9 part time Phone Room supervisors, 3 interns and an Americorps Volunteer (7.88 FTE).

Program Goals

- Complete infrastructure/ capacity upgrades.
- Continue Marketing Crisis Text Response Statewide.
- Formally launch crisis chat response.
- Collaborate with state prevention program.
- Continue sustainable funding strategies.

Caller Issues



Call Statistics

January 1 to June 30, 2017

	1 st Quarter	2 nd Quarter
Total Contacts	2,034	2,360
Total Calls Received	1,870	2,213
(SMS Texting Interventions)	164	147
First time (non-repeat) Callers	1,379	1,704
Military Member / Families	285	208
Rescue Calls	35	39
Follow Up Actions Completed	172	158
Percentage of Calls W/ follow up Actions	3%	2%
Caller Age:		
10 - 14	109	72
15 - 19	136	197
20 - 24	108	144
25 - 34	132	163
35 - 44	106	201
45 - 54	227	181
55 - 64	255	255
65 - 74	44	44
75 - 84	1	1
85 +	0	1
Did not collect	916	1,101

Contacts by County

January 1 to June 30, 2017

	1 st Q	2 nd Q
Ada	438	508
Adams	1	1
Bannock	49	66
Bear Lake	1	0
Benewah	0	1
Bingham	13	23
Blaine	7	11
Boise	2	2
Bonner	23	100
Bonneville	88	70
Boundary	0	1
Butte	0	2
Camas	0	1
Canyon	208	193
Caribou	1	2
Cassia	5	11
Clark	0	0
Clearwater	3	0
Custer	3	0
Elmore	4	6
Franklin	3	1
Fremont	2	3
Gem	10	8
Gooding	5	2
Idaho	9	2
Jefferson	3	5
Jerome	9	17
Kootenai	43	97
Latah	50	41
Lemhi	1	3
Lewis	2	2
Lincoln	0	0
Madison	7	28
Minidoka	3	8
New Perce	25	25
Oneida	0	0
Owyhee	1	3
Payette	14	7
Power	0	2
Shoshone	7	16
Teton	2	7
Twin Falls	61	48
Valley	3	6
Washington	4	4
Caller Refused or Responder Unable to Collect	702	793
Outside Idaho*	253	228
Total Contacts	2,065	2,360

"So many lives are touched by suicide, including mine. But I have long believed that we are given adversity as a teacher, as a path toward empathy, and as a tool. So I didn't hesitate to sign up as a volunteer for the new Idaho Suicide Prevention Hotline. It was a huge relief to learn that we would be properly trained; that we would have professional supervisors to guide us as needed; that there would be support on the hotline calls and their after-effects. And none of this went undone. I feel cradled by my peers and especially by the Hotline staff."

— ISPH Volunteer