



1-800-273-TALK (8255)

New Call or Text Number
208-398-HELP (4357)

ISPH has voice enabled our crisis text number so calls from Idahoans with out of state cell phones ring directly into our center 24/7. Crisis text response hours to this same number are currently M-F 3 pm to Midnight.

Suicide in Idaho

Idaho is consistently among the states with the highest suicide rates. In 2015 (the most recent year available) Idaho had the 5th highest suicide rate, 57% higher than the national average.

- Suicide is the 2nd leading cause of death for Idahoans ages 15-34 and for males up to age 44.
- Between 2012-2016, 105 Idaho School Children (ages 6-18 years old) died by suicide. 27 of those deaths were among children age 14 or younger.

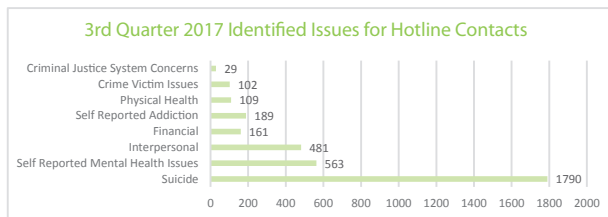
Staffing Information

- This quarter 83 volunteers contributed a total of 3,700 hours to ISPH for an approximate in-kind value of \$71,000.
- Current staff consists of 16 total employees, part and full time, for a total of 10.48 FTE's

Program Goals

- Complete infrastructure/ capacity upgrades.
- Continue Marketing Crisis Text Response Statewide.
- Formally launch crisis chat response.
- Collaborate with state prevention program.
- Continue sustainable funding strategies.

Caller Issues



Call Statistics

January 1 to September 30, 2017

	1 st Q	2 nd Q	3 rd Q
Total Contacts	2,032	2,360	2,254
Total Calls Received	1,868	2,213	2,170
(SMS Texting Interventions)	164	147	84
First time (non-repeat) Callers	1,337	1,683	1,658
Military Member / Families	290	211	188
Rescue Calls	35	39	39
Follow Up Actions Completed	172	150	186
Percentage of Calls W/ follow up Actions	3%	2%	3%
Caller Age:			
10 - 14	109	72	40
15 - 19	136	198	214
20 - 24	112	147	150
25 - 34	135	163	145
35 - 44	106	201	250
45 - 54	230	185	148
55 - 64	264	255	169
65 - 74	44	44	27
75 - 84	1	1	4
85 +	0	1	1
Did not collect	898	1,093	1,106

Contacts by County

January 1 to September 30, 2017

	1 st Q	2 nd Q	3 rd Q		1 st Q	2 nd Q	3 rd Q
Ada	438	508	450	Jefferson	3	5	3
Adams	1	1	2	Jerome	9	17	10
Bannock	49	66	95	Kootenai	43	97	49
Bear Lake	1	0	0	Latah	50	41	21
Benewah	0	1	0	Lemhi	1	3	2
Bingham	13	23	79	Lewis	2	2	0
Blaine	7	11	14	Lincoln	0	6	0
Boise	2	2	4	Madison	7	28	49
Bonner	23	100	15	Minidoka	3	8	1
Bonneville	88	70	84	Nez Perce	25	25	22
Boundary	0	1	2	Oneida	0	0	1
Butte	0	2	0	Owyhee	1	3	5
Camas	0	1	1	Payette	14	7	9
Canyon	208	193	163	Power	0	2	2
Caribou	1	2	0	Shoshone	7	16	13
Cassia	5	11	5	Teton	2	7	4
Clark	0	0	1	Twin Falls	61	48	35
Clearwater	3	0	1	Valley	3	6	6
Custer	3	0	3	Washington	4	4	6
Elmore	4	6	6	Caller Refused or Responder Unable to Collect	702	793	890
Franklin	3	1	5	Outside Idaho*	253	228	172
Fremont	2	3	6	Total Contacts	2,065	2,360	2,254
Gem	10	8	16				
Gooding	5	2	2				
Idaho	9	2	0				

"So many lives are touched by suicide, including mine. But I have long believed that we are given adversity as a teacher, as a path toward empathy, and as a tool. So I didn't hesitate to sign up as a volunteer for the new Idaho Suicide Prevention Hotline. It was a huge relief to learn that we would be properly trained; that we would have professional supervisors to guide us as needed; that there would be support on the hotline calls and their after-effects. And none of this went undone. I feel cradled by my peers and especially by the Hotline staff."
— ISPH Volunteer