



1-800-273-TALK (8255)

Call or Text Number
208-398-HELP (4357)

suicideprevention.org/chat

Community Partnerships Save Lives

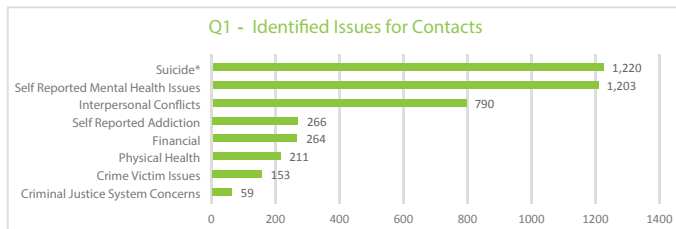
We partner with emergency departments, community crisis centers, and county jails to provide support for their discharged patients, clients and inmates.

- ISPH has partnerships with the Boise, Idaho Falls, and newly opened Caldwell and Pocatello crisis centers to provide follow-up calls to their discharged clients.
- ISPH also partners with the St. Alphonsus and St. Luke's Emergency Departments to provide follow-up calls to their discharged patients.
- The Ada and Bonner County Jails have made calls to the hotline free for jail inmates.
- Our goal is to expand these services to crisis centers, emergency departments and jails throughout Idaho wherever possible.

Program Goals

- Host our annual Golf Fundraiser on June 8th.
- Implement follow up program with Caldwell and Pocatello crisis centers.
- Train and onboard 20th volunteer cohort.

Caller Issues



Call Statistics

January 1 to March 31, 2019

	1 st Quarter
Total Calls Received	3,286
Total SMS Testing & Online Chat Interventions	188
Total Inbound Crisis Contacts	3,474
Follow Up Calls Initiated	237
Follow Up Text Conversations Initiated	16
Total Outband Crisis Contact	344
Percent of Contacts with Follow Up Activities	2%
Contact Age - Collected for 59% of Contacts:	
0 - 9	3
10 - 14	75
15 - 19	216
20 - 24	207
25 - 34	187
35 - 44	467
45 - 54	440
55 - 64	293
65 - 74	161
75 - 84	8
85 +	1

Contacts by County

January 1 to March 31, 2019

	1 st Quarter		1 st Quarter
Ada	565	Jefferson	2
Adams	1	Jerome	21
Bannock	36	Kootenai	53
Bear Lake	0	Latah	43
Benewah	0	Lemhi	1
Bingham	208	Lewis	1
Blaine	6	Lincoln	0
Boise	2	Madison	9
Bonner	11	Minidoka	2
Bonneville	69	New Perce	16
Boundary	1	Oneida	0
Butte	0	Owyhee	1
Camas	0	Payette	4
Canyon	170	Power	3
Caribou	2	Shoshone	1
Cassia	2	Teton	1
Clark	0	Twin Falls	25
Clearwater	2	Valley	6
Custer	2	Washington	2
Elmore	8	Non-specified Idaho or Responder Unable to Collect	1,494
Franklin	8	Outside Idaho	664
Fremont	0	Total Contacts	3,474
Gem	7		
Gooding	24		
Idaho	3		

"Anna called today just to thank us for being very instrumental in saving her life. Caller stated that she is out of a toxic relationship, not in danger, in a safe environment and able to connect with 'good' people now thanks to many support factors. She especially thanked us for 'just listening' and not trying to tell her what to do. She felt we would want to know her outcome since most of the time we never hear back from our callers." — ISPH Volunteer