



1-800-273-TALK (8255)

Call or Text Number
208-398-HELP (4357)

suicideprevention.org/chat

Supporting Care Transitions

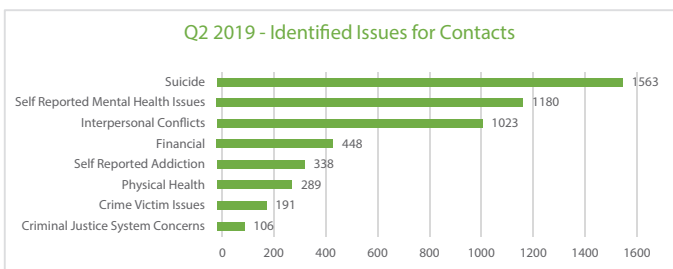
We partner with emergency departments, community crisis centers, and county jails to provide support for their discharged patients, clients and inmates.

- Our partnerships with emergency departments, crisis centers and jails provide crucial follow up for persons with suicide risk factors.
- Safety planning combined with telephone follow up was associated with a reduction in suicidal behavior and increased treatment engagement among suicidal patients following ED discharge and may be a valuable clinical tool in health care settings. *Stanley B, Brown GK, Brenner LA, et al. 2018.*
- ISPH provides value to community partners who want to support discharged clients/patients.

Program Goals

- Implement discharge follow up include St Alphonsus inpatient psychiatry
- Expand our jail call program to Blaine County
- Achieve 5-year reaccreditation
- Add discharge follow up to Ada County Jail call program

Caller Issues



Call Statistics

April to June 2019

	1 st Q	2 nd Q
Total Calls Received	3,286	3,415
Total SMS Testing & Online Chat Interventions	188	138
Total Inbound Crisis Contacts	3,474	3,553
Follow Up Calls Initiated	226	308
Follow Up Text Conversations Initiated	15	15
Total Outband Crisis Contact	341	538
Contact Age - Collected for 57% of Contacts:		
0 - 9	3	0
10 - 14	75	69
15 - 19	216	192
20 - 24	207	244
25 - 34	187	261
35 - 44	467	470
45 - 54	440	420
55 - 64	293	243
65 - 74	161	104
75 - 84	8	6
85 +	1	1

Contacts by County

April to June 2019

	1 st Q	2 nd Q	1 st Q	2 nd Q
Ada	576	616	Jefferson	2
Adams	1	1	Jerome	42
Bannock	36	46	Kootenai	53
Bear Lake	0	3	Latah	43
Benewah	0	2	Lemhi	1
Bingham	212	239	Lewis	1
Blaine	6	2	Lincoln	0
Boise	2	2	Madison	9
Bonner	11	14	Minidoka	2
Bonneville	66	50	New Perce	16
Boundary	1	1	Oneida	0
Butte	0	0	Owyhee	0
Camas	0	0	Payette	4
Canyon	170	134	Power	3
Caribou	0	2	Shoshone	1
Cassia	2	6	Teton	1
Clark	0	0	Twin Falls	25
Clearwater	2	2	Valley	3
Custer	0	0	Washington	1
Elmore	8	6	Non-specified Idaho or Responder Unable to Collect	1,470
Franklin	8	3		1,610
Fremont	0	2	Outside Idaho	666
Gem	7	2	Total Contacts	3,474
Gooding	24	13		3,553
Idaho	3	18		

'A few days ago I opted to call the Idaho Suicide Prevention Hotline. I have talked with a responder from there every day since. In fact, they have called me every day since to see how I was doing. I have to say that I have never dealt with a more compassionate, caring group of people than I have these past few days. The folks at the Idaho Suicide Hotline clearly understood that I really just needed someone to talk to that could help me sort out and understand my thoughts and feelings. I am very grateful for them!' — ISPH Caller